



CARDHOLDER INFORMATION
For Secured and
Unsecured Credit Cards

Annual Percentage Rate for purchases	(FIXED RATE) VISA GOLD: 11.90% VISA Secured: 15.50% VISA Classic & Student: Range 12.00%-15.50% (VARIABLE RATE) VISA GOLD 26 Week Treasury Bill: 8.00%
Grace period for repayment of balance for purchases	You have 25 days to repay your balance for purchases before a finance charge will be imposed.
Balance calculation method for purchases	Average daily balance including new purchases
Annual fee	VISA Gold: NONE VISA Classic, Student & Secured: None
Transaction fee for cash advances and fees for paying late or exceeding the credit limit	VISA Gold: Late Payment: \$10 or 5% Over-the-limit: \$15 VISA Classic, Student & Secured: Late Payment: \$10 or 3% Over-the-limit: \$10

The information about the costs of the cards described in this Agreement is accurate as of January 1, 2004.
 To determine the latest Visa information, contact us at:

SAN BERNARDINO SCHOOL EMPLOYEES
FEDERAL CREDIT UNION
 2441 North Sierra Way, San Bernardino, CA 92405
 (909) 882-2311

YOUR BILLING RIGHTS
KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

Notify Us In Case of Errors or Questions About Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet at the address listed on your bill. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your credit card bill automatically from your share account or share draft account, you can stop the payment on any amount you think is wrong. To stop the payment your letter must reach us three business days before the automatic payment is scheduled to occur.

Your Rights and Our Responsibilities After We Receive your Written Notice

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten days telling us that you still refuse to pay, we must tell anyone we reported you to that you have a question about your bill. And, we must tell you the name of anyone we reported you to. We must tell anyone we report you to that the matter has been settled between us when it finally is.

If we don't follow these rules, we can't collect the first \$50 of the questioned amount even if your bill was correct.

Special Rule for Credit Card Purchases

If you have a problem with the quality of property or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the property or services. There are two limitations on this right:

- You must have made the purchase in your home state or, if not within your home state, within 100 miles of your current mailing address; and
- The purchase price must have been more than \$50.

These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the property or services.



San Bernardino School Employees
FEDERAL CREDIT UNION
 P.O. BOX 2007
 San Bernardino, CA 92406
 (909) 882-2911 • FAX (909) 881-4162
 MTS # (909) 882-6471 • (888) 413-4981

In this Agreement, the words *you* and *your* mean (a) the person or persons who use or authorize the use of, or (b) who sign an application for a San Bernardino School Employees Federal Credit Union VISA Credit Card. Card means, the San Bernardino School Employees Federal Credit Union VISA Credit Card and any duplicates and renews the Credit Union issues to you. *Account* means your VISA Credit Card line of credit account with the Credit Union. *Credit Union* means San Bernardino School Employees Federal Credit Union.

1. Using the Account. If your application for a VISA Credit Card account is approved, the Credit Union will establish a line of credit for you and notify you of its amount when the Card is sent to you. You agree not to let your account balance exceed your approved credit limit. Each payment you make on the account will restore your credit limit by the amount of the payment which is applied to the principal amount of purchases and cash advances. You may request an increase in your credit limit only by written application submitted to the Credit Union. The Credit Union has the right to reduce or terminate your credit limit at any time.

2. Using the Card. You may use your Card to purchase goods and services in person, and by mail or telephone from merchants and others who accept VISA Credit Cards. In addition, you may obtain cash advances from the Credit Union, from other financial institutions participating in the VISA program, and from automated teller machines (ATMs), such as VISA-ATM Network, that provide access to the VISA system. (Not all ATMs provide such access). You will need to use your Personal Identification Number (PIN) to obtain a cash advance from an ATM. This number should be memorized. After memorizing it, you should destroy it. Do not write your Personal Identification Number (PIN) on your card.

3. Illegal Use of VISA Credit Card. You agree that your VISA Credit Card Account will not be used to make or facilitate any transaction(s) that are or might be construed to be illegal pursuant to applicable law, rule or ordinance, including but not limited to gambling. Said use, including any such authorized use, will constitute an event of default under this Agreement. You agree that the Credit Union has no liability, responsibility or culpability whatsoever for any such use by you or any authorized user(s). You agree that you are responsible for repayment of any and all debts incurred for these transactions. You further agree to indemnify and hold the Credit Union harmless from any suits, liability, damages or adverse action of any kind that results directly or indirectly from such illegal use.

4. Responsibility. You agree to pay all charges (purchases and cash advances) to your account made by you or anyone you authorize to use your Account. You also agree to pay all other charges added to your Account, pursuant to Paragraph 6 below. Your obligation to pay the amount owed on your Account continues until paid in full even though an agreement, divorce decree or other court judgement to which the Credit Union is not a party may direct someone else to pay the Account balance.

If more than one person signs the VISA Credit Card Application, each is individually responsible for all amounts owed on the Account and all are jointly responsible for all amounts owed. This means the Credit Union can enforce this Agreement against any of you individually or all of you collectively.

5. Finance Charges. Fixed Rate Accounts

Your VISA Gold Account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 11.90%** for purchases, which is a corresponding Periodic Rate of **0.9917%** per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 11.90%** for cash advances, which is a corresponding Periodic Rate of **0.9917%** per month.

Your Secured VISA Account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 15.50%** for purchases, which is a corresponding Periodic Rate of **1.292%** per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 15.50%** for cash advances, which is a corresponding Periodic Rate of **1.292%** per month.

Fixed Rate Accounts - VISA Classic and Student VISA Accounts

The **FINANCE CHARGE** for San Bernardino School Employees Federal Credit Union's VISA Classic and Student VISA Accounts are based on your credit score. The rates range from 12% to 15.50%.

A **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 12.00%** for purchases, which is a corresponding Periodic Rate of 1.000% per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 12.00%** for cash advances, which is a corresponding Periodic Rate of 1.000% per month.

A **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 12.50%** for purchases, which is a corresponding Periodic Rate of 1.042% per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 12.50%** for cash advances, which is a corresponding Periodic Rate of 1.042% per month.

A **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 13.50%** for purchases, which is a corresponding Periodic Rate of 1.125% per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 13.50%** for cash advances, which is a corresponding Periodic Rate of 1.125% per month.

A **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 14.00%** for purchases, which is a corresponding Periodic Rate of 1.166% per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 14.00%** for cash advances, which is a corresponding Periodic Rate of 1.166% per month.

A **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 15.00%** for purchases, which is a corresponding Periodic Rate of 1.250% per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 15.00%** for cash advances, which is a corresponding Periodic Rate of 1.250% per month.

A **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 15.50%** for purchases, which is a corresponding Periodic Rate of 1.292% per month. Your account will be subject to a **FINANCE CHARGE** (interest) at the **ANNUAL PERCENTAGE RATE of 15.50%** for cash advances, which is a corresponding Periodic Rate of 1.292% per month.

Variable Rate Account

Your VISA Gold Account will be subject to a **FINANCE CHARGE** (interest) at an **ANNUAL PERCENTAGE RATE** and a corresponding monthly periodic rate which will be a floating rate based upon an index. The **ANNUAL PERCENTAGE RATE** and the corresponding monthly periodic rate will apply to both purchases and cash advances.

a. The index is the 26 Week Treasury Bill rate. Information about this index is published in the Federal Reserve Statistical Release H.15. The **ANNUAL PERCENTAGE RATE** may change on the first day of each month. These are known as rate "Change Dates". The index value used for a given billing cycle will be the value published on the first business day of each month before the change date. If more than one rate is published, the index will be the highest of the rates published.

b. The Credit Union will round up the value of the index to the nearest one-quarter of one percentage point (0.25%) and will add a margin of three percentage points (3.0%) to the index value to get the **ANNUAL PERCENTAGE RATE** applicable to your Account for the billing cycle. **ANNUAL PERCENTAGE RATE** for the billing cycle will be divided by 12 to get the corresponding Monthly Periodic rate for the billing cycle. An increase or decrease in the index will lead to an increase or decrease in your **ANNUAL PERCENTAGE RATE** and the corresponding monthly periodic rate applicable to your Account.

c. If the index ceases to be published, the Credit Union will choose a new index and give you notice of its choice.

d. Based upon an index value of **1.00%** (which was the value of the index available on January 1, 2004), your Variable VISA Gold Account would be subject to a **FINANCE CHARGE** (interest) at an **ANNUAL PERCENTAGE RATE of 8.00%** for purchases, which is a corresponding monthly periodic rate of **0.6666%**. Your Variable VISA Gold Account would be subject to a **FINANCE CHARGE** (interest) at an **ANNUAL PERCENTAGE RATE of 8.00%*** for cash advances, which is a corresponding monthly periodic rate of **0.6666%**. On February 1, 2004, and on each subsequent change date, the **ANNUAL PERCENTAGE RATE** and the corresponding periodic rate will be calculated according to the formula described above and will be stated on our VISA Credit Card Agreement and Disclosure Addendum.

e. There is no limit on the amount by which the rate change in any one-year period. The maximum **ANNUAL PERCENTAGE RATE** that can apply is 18%. In no event will the **ANNUAL PERCENTAGE RATE** fall below 8%.

In order to avoid a **FINANCE CHARGE** on purchases made since your last statement date, you must pay the Total New Balance shown on your statement within 25 days of the statement closing date. Otherwise the **FINANCE CHARGE** on purchases is calculated from the beginning of the next statement period on previously billed but unpaid purchases and on new purchases from the date they are posted to your Account. Cash advances are always subject to a **FINANCE CHARGE** from the date they are posted to your Account.

Separate **FINANCE CHARGES** for purchases and cash advances are determined by multiplying the periodic rate by the separate average daily balances for purchases and cash advances. Each average daily balance is determined by taking the beginning balance (of cash advances or purchases) in your account each day, adding any new purchases or cash advances (whichever is applicable) and subtracting any payments or credits. The results are the daily balances. All the daily balances for the statement cycle are added and the total is divided by the number of days in the statement cycle to arrive at the average daily balance for the cycle.

6. Other Charges. The following Other Charges will be added to your account, as applicable:
Visa Gold Credit Card:

- **ANNUAL CARDHOLDER FEE:** There is no annual fee for your San Bernardino School Employees Federal Credit Union's VISA Gold Credit Card.

- **LATE PAYMENT FEE:** We reserve the right to charge a late payment fee equal to the greater of \$10 or 5% of payment due to your account each billing period that the minimum monthly payment is not received by the 10th day after the due date shown on your statement.
- **NSF CHECKS:** A fee of \$10 will be assessed for each VISA payment check that is returned to the Credit Union for non-sufficient funds.

- **OVER LIMIT FEE:** If the outstanding daily balance of your account exceeds your established credit limit, you will be charged \$15 each billing cycle that your balance exceeds your credit limit.

- **CARD REPLACEMENT FEE:** A fee of \$5 will be assessed if your VISA Gold Credit Card needs to be replaced due to damage, loss or theft.

VISA Classic, Secured VISA and Student VISA credit cards:

- **ANNUAL CARDHOLDER FEE:** There is no annual fee for your San Bernardino School Employees Federal Credit Union's VISA Classic, Secured VISA, or Student VISA Credit Card.

- **LATE PAYMENT FEE:** We reserve the right to charge a late payment fee equal to the greater of \$5 or 3% of payment due to your account each billing period that the minimum monthly payment is not received by the 10th day after the due date shown on your statement.
- **NSF CHECKS:** A fee of \$10 will be assessed for each VISA payment check that is returned to the Credit Union for non-sufficient funds.

- **OVER LIMIT FEE:** If the outstanding daily balance of your account exceeds your established credit limit, you will be charged \$10 each billing cycle that your balance exceeds your credit limit.

- **CARD REPLACEMENT FEE:** A fee of \$5 will be assessed if your VISA Classic, Student VISA, or Secured VISA credit card needs to be replaced due to damage, loss or theft.

7. Monthly Payment. Each month you must pay at least the minimum payment shown on your statement within 25 days of the statement closing date. You may, of course, pay more frequently, pay more than the minimum payment, or pay the Total New Balance in full. If you make extra payments or larger payments, you are still required to make at least the minimum payment each month your account has a balance. The minimum payment is 3% of your Total New Balance but not less than \$20, plus the amount of any prior minimum payments that you

have not paid. In addition, if at any time your Total New Balance exceeds your credit limit, you must immediately pay the excess upon demand. Subject to applicable law, your payments will be applied to what you owe the Credit Union in any manner the Credit Union chooses.

8. Security Interest. If you give the Credit Union a specific pledge of shares by signing a separate pledge of shares for this account, your account will be secured by your pledged shares.

9. Default. You will be in default if you fail to make any minimum payment or other required payment by the date that it is due. You will be in default if you break any promise you make under this Agreement. You will be in default if you do, in default of your obligation, that is, unable to pay your obligations when they become due. You will be in default if you make any false or misleading statements in any credit application or credit update. You will also be in default if something happens which the Credit Union believes may substantially reduce your ability to repay what you owe. When you are in default, the Credit Union has the right to immediately terminate this Agreement and demand immediate payment of your full account balance. If immediate payment is demanded, you will continue to pay a **FINANCE CHARGE**.

at the periodic rate charged before default, until what you owe has been paid, and any shares that were given as security will be applied towards what you owe. To the extent permitted by law, you will also be required to pay the Credit Union's collection expenses, including court costs and reasonable attorney's fees.

10. Lost or Stolen Card Notification. If you believe your credit card has been lost or stolen, or if you believe someone is using your card without your permission, immediately notify the Credit Union by calling: (909)822-2911. You will not be liable for unauthorized use that occurs after you notify the Credit Union of the loss, theft, or possible unauthorized use of the card. You agree to cooperate fully in any investigation the Credit Union may conduct in connection with the loss, theft, or possible unauthorized use of your card.

11. Limitations to Liability for VISA Transactions. If there is unauthorized use on your consumer VISA Credit Card your liability will be zero (\$0.00). This provision limiting your liability does not apply to either VISA commercial cards or ATM cash disbursements. Additionally, your liability with respect to unauthorized transactions may be greater than the above limit, to the extent allowed under applicable law. If the Credit Union reasonably determines, based on substantial evidence, that you were grossly negligent or fraudulent in the handling of your account or card.

12. Changing or terminating Your Account. The Credit Union may change the terms of this Agreement from time to time after giving you any advance notice required by law. Your use of the card after receiving notice of a change will indicate your agreement to the change. To the extent the law permits, and except as otherwise indicated in the notice to you, the change will apply to your existing account balance as well as to future transactions.

Either the Credit Union or any one of you may terminate this Agreement at any time, but termination by you or the Credit Union will not affect your obligation to pay the account balance plus any finance and other charges you owe under this Agreement. The cards you receive remain the property of the Credit Union and you must recover and surrender to the Credit Union all cards upon request or upon termination of this Agreement whether by you or the Credit Union.

13. Credit Information. You authorize the Credit Union to investigate your credit standing when opening or reviewing your account. You authorize the Credit Union to disclose information regarding your account to credit bureaus and creditors who inquire about your credit standing. Pursuant to state law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

14. Returns and Adjustments. Merchants and others who honor the card may give credit for returns or adjustments, and they will do so by sending the Credit Union a credit slip which will be posted to your account. If your credits and payments exceed what you owe the Credit Union, the amount will be deposited into your state account.

15. Foreign Transactions. Purchases and cash advances made in foreign countries and foreign currencies will be billed to you in U.S. dollars. The conversion rate to dollars will be at (1) the wholesale market rate; or (2) the government mandated rate, whichever is applicable, in effect one day prior to the processing date, increased by one percent.

16. Merchant Disputes. The Credit Union is not responsible for the refusal of any merchant or financial institution to honor the card. The Credit Union is subject to claims and defenses (other than tort claims) arising out of goods or services you purchase with the card if you have made a good faith attempt but have been unable to obtain satisfaction from the merchant or service provider, and (a) your purchase was made in response to an advertisement the Credit Union sent or participated in sending to you, or (b) if your purchase cost more than \$50 and was made in your state or within 100 miles of your home.

17. Effect of Agreement. This Agreement is the contract which applies to all transactions on your account even though the sales, cash advances, credit or other slips you sign or receive may contain different terms.

18. No Waiver. The Credit Union can delay enforcing any of its rights any number of times without losing them.

19. Statements and Notices. You will receive a statement each month showing transactions on your account. Statements and notices will be mailed to you at the most recent address you have given the Credit Union. Notice sent to any one of you will be considered notice to all. You agree to promptly notify the Credit Union if you change your mailing address.

20. Transfer of Account. You cannot transfer or assign your account to any other person, without regard to any conflict of law rules.

NOTICE: See reverse side for important information regarding your rights to dispute billing errors.